

RATIONAL USA

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895 American Lane • Schaumburg, IL 60173

www.rational-usa.com

Our Terms and Conditions

Delivery: FOB Schaumburg, IL.[Ⓞ]

Certified Installation: A RATIONAL Regional Technical Manager will arrange the installation of your RATIONAL equipment. Any additional cost for the installation outside of the RATIONAL Certified Installation Program is the responsibility of the customer.

RATIONAL Certified installation program includes the assembly of the unit, setting the equipment in place, leveling it, and connecting the unit to the customer-provided utilities within three feet of the units installed location. If the final connections cannot be completed by the RATIONAL installer due to local codes and/or government authorities, the RATIONAL installer will, upon request, provide supervision of the final connections. The use of any additional contractor labor, travel and/or parts is the responsibility of the customer.

The RATIONAL installer will perform a pre-installation site survey of the location where the RATIONAL equipment is to be installed. Upon completion of the evaluation, the installer will advise of required site preparations needed before installation can commence.

- On day of installation, customer is responsible to insure that equipment is within 5 feet of installation location upon arrival of RATIOANL installer.

- Installations of units outside of 50 mile radius from installer will require an additional travel charge.

RATIONAL Certified Installation

Installation includes:

- 1) Travel within 50 miles (100 miles round trip) of the installer
- 2) A pre-installation site survey
- 3) Assembly and stacking of the purchased equipment
- 4) Placement and leveling of the purchased equipment
- 5) Connection of utilities within 3 feet of unit placement
- 6) Operational/Functional test

Installation does not include:

- 1) Overtime travel or labor
- 2) Delivery of equipment to end user within 5 feet of final location
- 3) Travel outside of 50 miles (100 miles round trip) of the installer
- 4) Special licensing or permits
- 5) Unpacking, uncrating, and removal of packing material
- 6) Connection of utilities beyond 3 feet
- 7) Removal and scrapping of old equipment

Chef Assistance: 4 hours of education by a RATIONAL Certified Chef on your Combi will be provided

Warranty: The RATIONAL Limited Warranty.

- The warranty for our unit lasts for 2 years from the date of invoice or the proven installation date. This 2-year warranty is issued only for those units that were manufactured after 28 September 2008 and if the purchaser holds the warranty certificate for the unit after correctly completing the warranty registration procedure.

Price Quoted: Pertains to all general terms of sale, delivery, and payment, conforming to all agreed upon terms of sale[Ⓞ].

This pricing supercedes all earlier listings. Prices are subject to change without notice.

Technical Modification: Subject to change without notice.

[Ⓞ] Inventoried items are available for shipment within 4 days of order confirmation. Production lead time on out of stock items is 5-8 weeks. Please call for inventory status.

[Ⓞ] Subject to terms defined in the full warranty policy.

[Ⓞ] All sales are final. There is a 25% restocking fee on authorized returns that are accompanied by a RATIONAL RGA number. There is a 100% restocking fee on non-stock items.