

# OVENTION LIMITED WARRANTY

## 1. PRODUCT WARRANTY

Ovention®, Inc. ("Ovention") warrants the products that it manufactures (the "Products") to be free from defects in materials and workmanship, under normal use and service, for a period of one (1) year from the date of purchase when installed and maintained in accordance with Ovention's written instructions or 18 months from the date of shipment from Ovention. Buyer must establish the product's purchase date by filling out Ovention's Warranty Registration form online ([www.ovationovens.com](http://www.ovationovens.com)) or by other means satisfactory to Ovention in its sole discretion.

Ovention warrants the following Product components to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

- **Ninety (90) Day Parts-Only Warranty:**  
Replacement Parts

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR PATENT OR OTHER INTELLECTUAL PROPERTY RIGHT INFRINGEMENT. Without limiting the generality of the foregoing, SUCH WARRANTIES DO NOT COVER: Damage to touchscreens from abuse or impact; Wear items such as air filters and conveyor belts; Damage to catalyst from use of non-approved cleaning products; Product misuse, tampering or misapplication; improper installation; lack of or improper cleaning; or application of improper voltage.

## 2. LIMITATION OF REMEDIES AND DAMAGES

Ovention's liability and Buyer's exclusive remedy hereunder will be limited solely, at Ovention's option, to repair or replacement by an Ovention-authorized service agency (other than where Buyer is located outside of the United States, Canada, United Kingdom or Australia, in which case Ovention's liability and Buyer's exclusive remedy hereunder will be limited solely to replacement of part under warranty) with respect to any claim made within the applicable warranty period referred to above. Ovention reserves the right to accept or reject any such claim in whole or part. Ovention will not accept the return of any Product without prior written approval from Ovention, and all approved returns shall be made at Buyer's sole expense. OVENTION WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOST PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE PRODUCTS OR FROM THE PRODUCTS BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER PRODUCT OR GOODS.

All Ovention products are assigned a ten digit serial number at the time of manufacture. This serial number is shown on the product specification label that is attached to the unit. **When contacting Ovention for assistance, it is very important and helpful that the serial number be provided.**

The last four digits of an Ovention serial number are the manufacturing date code:

Example = Serial number 962506**1330** has a date code of "1330" which indicates the following:

1330  
Year 2013 — | — Week Thirty

In addition to the date code, a complete serial number provides a link to other specific unit information. **Please provide the unit serial number when contacting Ovention for assistance.**

