



# MONTAGUE LIMITED ORIGINAL WARRANTY

All Montague products are inspected, tested and operated at the factory.

Montague warrants to the original purchaser, subject to the exceptions and limitations below, that it will repair or replace that part of any Montague product which proves to be defective in material or factory workmanship under ordinary use for the purpose for which it is designed. **THIS WARRANTY IS IN LIEU OF ALL WARRANTIES OF FITNESS AND IN LIEU OF WARRANTY OF MERCHANTABILITY. MONTAGUE PRODUCTS ARE NOT INTENDED FOR HOUSEHOLD USE.**

The effective warranty period shall be limited to 12 months from the date of installation and no longer than 48 months from the date of manufacture. (See exceptions and limitations below).

**Labor** required for repair or the replacement of defective parts on Montague products must be performed by the Montague authorized service agency in your area. If service is required during overtime periods the difference between overtime and standard rates shall be paid by the original purchaser. Factory specified replacement parts must be used to maintain product certification as certified to standards by any of the following agencies ETL, CSA, UL and NSF.

**Travel** required for warranty service is limited to surface travel. Charges for travel within 50 miles of a designated Montague authorized service agency will be allowed. All additional travel charges to locations further than 50 miles from an authorized service agency shall be paid by the original purchaser. A maximum of 100 miles (or two hours) total travel time will be covered on warranty service calls.

**Parts Returns** Any defective part subject to a claim under this warranty must be shipped freight prepaid to Montague for warranty examination. A returned goods authorization number is required from Montague for all returning components. Original purchaser must obtain the authorization by telephoning Montague before shipping the part to Montague. Failure to obtain an authorization number will result in the product being returned to the sender.

## EXCEPTIONS TO WARRANTY

Maintenance, adjustments, lubrication and/or calibrations are not covered under the Montague warranty. It is the sole responsibility of the purchaser to maintain equipment by lubricating, adjusting and calibrating, all necessary parts as required and/or needed. All work on Montague equipment must be performed by a qualified, licensed and/or certified individual specializing in the required and respective field of work ie gas, electric and/or refrigeration; work or repairs performed by an unlicensed or uncertified person will void this warranty.

Montague factory specified replacement parts must be used to maintain product certification; said parts must be certified to standards by one of the following agencies ETL, CSA, UL and NSF. Use of "generic" replacement parts may impair and/or create hazard and will void certification approval and this warranty.

Exceptions to the Limited Original Warranty are listed as follows:

Oven and Range door lifetime limited

Heavy Duty Radiglo Broiler 3 year limited- (See separate warranty statement)

Range top flame failure/ Tcouple devices shall carry a warranty for 90 days from the date of installation.

Refrigeration compressors 5 year limited- (factory authorized parts must be used or warranty will be void).

Compressor replacement maximum of 4 hours, refrigerant, condenser, labor time and component replacement must be preauthorized prior to work performed. 1-888-875-2722

Broilers with range top flame failure/Tcouple devices shall carry a warranty of 90 days from the date of installation.

This warranty does not apply in the event of the following:

- 1) The equipment has been improperly installed. Proper installation, checkout and start-up are the responsibility of the installer, dealer or original purchaser. Improper installation includes, but is not limited to, use of inadequate electrical wiring, undersize gas lines, undersized refrigerant lines, insufficient or improper voltage, refrigerant, gas pressure, improper ventilation and units not properly leveled.
- 2) The equipment is damaged by accident, flood, fire, act of God, terrorist or criminal act, misuse, transit, harsh chemical action, improper alteration, conversion, or modification.
- 3) The rating plate has been obliterated or removed from the equipment.
- 4) Household/residential installation and use. All Montague products are intended and approved for commercial use only.
- 5) Reasonable maintenance and care of equipment has not been provided.
- 6) Gas valves that have not been maintained or lubricated on a semi-annual basis.
- 7) Oven motors- subjected to any one or more of the following conditions: restricted air flow or improper ventilation, poor maintenance, water exposure, grease, excessive heat.
- 8) Underfired Gas Broilers- The following parts are warranted for 6 months from the date of installation: Burners, Grates, and Grids.

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Items excluded from warranty:

- 1) Convection oven light bulbs, charcoal broiler grids, heavy duty range ribbon grates used with 30,000 BTU burner.
- 2) Refrigerated base gasket replacement, refrigerant leaks, clogged drains and cleaning of condenser and all components.

**LIMITED MONTAGUE DOOR WARRANTY**

Limited Lifetime Door Warranty only on products listed below.  
Labor & Parts.

**Vectaire Convection Oven Doors , Legend Range Doors,  
Grizzly Range Doors, Pizza, Bake & Roast Oven Doors.**

**EXCEPTIONS TO LIMITED DOOR WARRANTY**

This warranty does not apply to the following: Adjustments, turnbuckle assembly, cable assembly, gear rack mechanism, broken glass, and switches.

**CONDITIONS**

Montague warrants to the original purchaser, subject to the exceptions and limitations below, that it will repair or replace doors to the above listed products during the lifetime of the product. The limitations and provisions of the Limited Original Warranty remain in full force and effect, and are not superseded by this Limited Montague Door Warranty, except as specified set forth herein. NOTE: This Lifetime Warranty benefits the original purchaser only and it cannot be assigned or transferred to any subsequent purchaser.

## **MONTAGUE EXTENDED WARRANTY**

**Montague's Extended Warranty** may be purchased for new equipment up to 60 days after the original equipment purchase. This Extended Warranty may be purchased from the local dealer or direct from Montague. If extended warranty is purchased from the dealer, purchaser must notify the Montague Company within 30 days after purchasing the extended warranty and provide the **model** and **serial number** of the unit(s), as well as the Extended Warranty Card and a copy of the original sales order and/or sales receipt.

Subject to acceptance of the Extended Warranty by Montague and original purchaser's compliance with all conditions above Montague will extend the warranty period 12 months beyond the original warranty but not to exceed 48 months from the date of manufacture. This Extended Warranty is not transferable to any other parties and/or equipment.

Appliances are for commercial use only by qualified and trained personnel.....**NOT INTENDED FOR HOUSEHOLD USE**. The Extended Warranty shall be applicable to the Limited Montague Warranty upon purchase, and all exceptions and conditions of the Limited Montague Warranty shall apply to this warranty.

## **LIMITATION AND APPLICABILITY**

Montague's responsibility under the Montague Limited Original Warranty is limited to the replacement and/ or repair of failed parts with respect to claims which are properly presented within the warranty period. **THE FORGOING IS MONTAGUE'S ONLY OBLIGATION AND BUYERS EXCLUSIVE REMEDY FOR BREACH OF WARRANTY.** No other warranties, oral or written, are authorized on behalf of The Montague Company to a purchaser of Montague products.

In the event of any conflict in the terms of this warranty and any other writing relevant to such a sale, this warranty revision shall be controlling. The warranty is sole and exclusive provision for liability on the part of The Montague Company to a purchaser of Montague products.

The Montague Company does not assume any responsibility for any charges, including labor, not expressly authorized by it incidental to the repair or replacement of equipment covered by the warranty. **IN NO EVENT SHALL MONTAGUE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, REFRIGERANT, FOOD LOSS, DELAYS OR CLAIMS AGAINST THE PURCHASER BY ANY OTHER PARTY.**

The warranty as stated above applies to equipment installed in the Continental United States, Alaska, Hawaii and Canada. Montague equipment installed outside the Continental United States, Alaska, Hawaii and Canada shall carry parts coverage only. All costs to perform repairs are the responsibility of the purchaser.

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**The Montague Company 1830 Stearman Avenue, Hayward, CA 94545**



# MONTAGUE LIMITED BROILER WARRANTY

## Heavy Duty Radiglo Broiler Series

All Montague products are inspected, tested and operated at the factory.

Montague warrants to the original purchaser, subject to the exceptions and limitations below, that it will repair or replace that part of a Montague Heavy Duty Radiglo Broiler product which proves to be defective in material or factory workmanship under ordinary use for the purpose for which it is designed. **THIS WARRANTY IS IN LIEU OF ALL WARRANTIES OF FITNESS AND IN LIEU OF WARRANTY OF MERCHANTABILITY. MONTAGUE PRODUCTS ARE NOT INTENDED FOR HOUSEHOLD USE.**

The effective warranty period shall be limited to 3 years from the date of installation and no longer than 48 months from the date of shipment. (See exceptions and limitations below).

**Labor** required for repair or the replacement of defective parts on Montague products must be performed by the Montague authorized service agency in your area. If service is required during overtime periods the difference between overtime and standard rates shall be paid by the original purchaser. Factory specified replacement parts must be used to maintain product certification as certified to standards by any of the following agencies ETL, CSA, UL and NSF.

**Travel** required for warranty service is limited to surface travel. Charges for travel within 50 miles of a designated Montague authorized service agency will be allowed. All additional travel charges to locations further than 50 miles from an authorized service agency shall be paid by the original purchaser. A maximum of 100 miles (or two hours) total travel time will be covered on warranty service calls.

**Parts Returns** Any defective part subject to a claim under this warranty must be shipped freight prepaid to Montague for warranty examination. A returned goods authorization number is required from Montague for all returning components. Original purchaser must obtain the authorization by telephoning Montague before shipping the part to Montague. Failure to obtain an authorization number will result in the product being returned to the sender.

### EXCEPTIONS TO WARRANTY

Maintenance, adjustments, lubrication and/or calibrations are not covered under the Montague warranty. It is the sole responsibility of the purchaser to maintain equipment by lubricating, adjusting and calibrating all necessary parts as required and/or needed. All work on Montague equipment must be performed by a qualified, licensed and/or certified individual specializing in the required and respective field of work ie gas, electric and/or refrigeration; work or repairs performed by an unlicensed or certified person will void this warranty.

The original owner must provide the proof of purchase and installation date to Montague for all equipment installed outside of the original 12 month limited warranty (No Exceptions). The original installation must occur within 3 years of the date of product manufacture.

Exceptions to the 3 year warranty period are listed as follows:

Ovens and refrigeration used in any/all combination with broilers shall be limited to one year limited warranty (See separate warranty statement). Information can be requested by calling 1-888-875-2722

Broilers- with Range Top Flame Failure/Tcouple devices shall carry a warranty for a period of 90 days from the date of installation.

This warranty does not apply in the event of the following:

- 1) The equipment has been improperly installed. Proper installation, checkout and start-up is the duty of the installer, dealer or original purchaser. Improper installation includes, but is not limited to, use of inadequate electrical wiring, undersize gas lines, insufficient or improper voltage or gas pressure and improper ventilation.
- 2) The equipment is damaged by accident, flood, fire, act of God, terrorist or criminal act, misuse, transit, harsh chemical action, improper alteration, conversion, or modification.
- 3) The rating plate has been obliterated or removed from the equipment.
- 4) Household/ residential installation and use. All Montague products are intended and approved for commercial use only.
- 5) Reasonable maintenance and care of equipment has not been provided.
- 6) Gas valves that have not been maintained or lubricated on a semi-annual basis.
- 7) Grids are warranted for 6 months from the date of installation.

Items excluded from warranty:

- 1) Heavy Duty Radiglo Broiler; ceramics, venturi gasket, improperly adjusted carriage tension springs and dirty regulators.
- 2) Component failure as a result of improper maintenance.

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Subject to acceptance of the Extended Warranty by Montague and original purchaser's compliance with all conditions above Montague will extend the warranty period 12 months beyond the original warranty but not to exceed 48 months from the date of manufacture. This Extended Warranty is not transferable to any other parties and/or equipment.

Appliances are for commercial use only by qualified and trained personnel.....**NOT INTENDED FOR HOUSEHOLD USE**. The Extended Warranty shall be applicable to the Limited Montague Warranty upon purchase, and all exceptions and conditions of the Limited Montague Warranty shall apply to this warranty.

## LIMITATION AND APPLICABILITY

Montague's responsibility under the Montague Limited Original Warranty is limited to the replacement and/ or repair of failed parts with respect to claims which are properly presented within the warranty period. **THE FORGOING IS MONTAGUE'S ONLY OBLIGATION AND BUYERS EXCLUSIVE REMEDY FOR BREACH OF WARRANTY**. No other warranties, oral or written, are authorized on behalf of The Montague Company to a purchaser of Montague products.

In the event of any conflict in the terms of this warranty and any other writing relevant to such a sale, this warranty revision shall be controlling. The warranty is sole and exclusive provision for liability on the part of The Montague Company to a purchaser of Montague products.

The Montague Company does not assume any responsibility for any charges, including labor, not expressly authorized by it incidental to the repair or replacement of equipment covered by the warranty. **IN NO EVENT SHALL MONTAGUE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, REFRIGERANT, FOOD LOSS, DELAYS OR CLAIMS AGAINST THE PURCHASER BY ANY OTHER PARTY.**

The warranty as stated above applies to equipment installed in the Continental United States, Alaska, Hawaii and Canada. Montague equipment installed outside the Continental United States, Alaska, Hawaii and Canada shall carry parts coverage only. All costs to perform repairs are the responsibility of the purchaser.

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