



**MANUFACTURER'S LIMITED WARRANTY  
(APPLICABLE ONLY IN THE UNITED STATES AND CANADA)**

**WARRANTY REGISTRATION:**

To register your Jackson Dishmachine's warranty go to [www.jacksonwws-warranty.com](http://www.jacksonwws-warranty.com) or call 1-888-800-5672. Failure to register the Dishmachine will void the warranty.

**ONE YEAR LIMITED PARTS AND LABOR WARRANTY**

For a period of one (1) year from date of original installation of a new Jackson Dishmachine (but in no event to exceed eighteen (18) months from date of shipment from Jackson's factory), Jackson WWS, Inc. (Jackson) will repair or replace, at its discretion, any original part that proves defective in materials or workmanship at the time the Dishmachine was purchased; provided that (i) the Dishmachine has not been altered, (ii) the Dishmachine has been properly installed, maintained, and operated under normal use conditions and in accordance with the applicable installation, operation and service manual available on the Jackson website, and (iii) a warranty claim is reported to a Jackson Authorized Service Agency within the warranty period. This warranty includes replacement with Jackson specified genuine replacement parts, purchased directly from a Jackson Authorized Parts Distributor or Service Agency. Use of generic replacement parts may create a hazard and shall void this warranty.

**THIS WARRANTY DOES NOT APPLY OUTSIDE THE UNITED STATES AND CANADA.**

Jackson will pay the labor to repair or replace a defective original part as a part of the warranty, provided that a Jackson Authorized Service Agency performs the labor. Any repair or replacement work by anyone other than a Jackson Authorized Service Agency is the sole responsibility of the purchaser. Labor coverage is limited to regular hourly rates; Jackson will not pay overtime premiums or emergency service charges.

Accessory components (such as table limit switches, pressure regulators, and drain water tempering kits) that are not installed by Jackson at the factory and are shipped with the Dishmachine carry only a (1) one-year parts warranty. Labor to repair or replace these components is not included in the warranty or covered by Jackson. Booster heaters not manufactured by Jackson are not covered by this warranty but are warranted by their respective manufacturers.

This warranty is void if any defect or failure is a direct result from shipping, handling, fire, water, accident, alteration, modification, misuse, abuse, flood, acts of God, burglary, casualty, attempted repair by unauthorized persons, use of replacement parts not authorized by Jackson, improper installation, installation not in accordance with local electrical and plumbing codes, if the serial number has been removed or altered, if the Dishmachine is used for any purpose other than originally intended, or if the equipment is installed for residential use.

Jackson does not authorize any other entity or person, including, without limitation, any entity or person who deals in Jackson Dishmachines, to change this warranty or create any other obligation in connection with Jackson Dishmachines.

**TRAVEL LIMITATIONS:**

Jackson limits warranty travel time to the customer site within 50 miles of the Jackson authorized service agent's office and during regular business hours. Jackson will not pay for travel time and mileage that exceeds these limits, or any fees such as those for air or boat travel without prior authorization.

**REPLACEMENT PARTS WARRANTY:**

For a period of (90) ninety days from the date of installation by a Jackson Authorized Service Agency (but in no event to exceed (180) one-hundred-eighty days from the date of purchase from a Jackson Authorized Parts Distributor or Service Agency), Jackson will repair or replace, at its discretion, any Jackson genuine replacement parts that prove defective in materials or workmanship at the time the replacement parts were installed. This warranty does not include paying the labor to repair or replace the replacement part. This warranty is subject to all conditions, exclusions and limitations applicable to the Dishmachine.

**PRODUCT CHANGES:**

Jackson reserves the right to make changes in design and specification of any component of the Dishmachine as engineering or necessity requires.

**DISCLAIMER OF WARRANTIES:**

**THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, THAT ARE NOT SET FORTH HEREIN, OR THAT EXTEND BEYOND THE DURATION HEREOF.**

**LIMITATION OF REMEDIES AND LIABILITIES:**

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN.**

**UNDER NO CIRCUMSTANCES WILL JACKSON BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR DAMAGES IN THE NATURE OF PENALTIES. JACKSON'S LIABILITY ON ANY CLAIM OF ANY KIND WITH RESPECT TO THE GOODS OR SERVICES COVERED HEREUNDER SHALL IN NO CASE EXCEED THE PRICE OF THE GOODS OR SERVICES OR PART THEREOF WHICH GIVES RISE TO THE CLAIM.**

**ITEMS NOT COVERED:**

THIS WARRANTY DOES NOT COVER (1) ADJUSTMENTS INCLUDING, BUT NOT LIMITED TO, TIMER CAMS, THERMOSTATS, DOORS, TANK HEATER ADJUSTMENTS OR CLUTCHES; (2) AIR FREIGHT OR OVERNIGHT FREIGHT; (3) ANY AMOUNT EXCEEDING ORIGINAL PURCHASE PRICE; (4) CLEANING OF DRAIN VALVES, GAS LINES, RINSE/WASH NOZZLES, STRAINERS, SCREENS, OR SPRAY PIPES; (5) CLEANING OR DELIMING OF THE DISHMACHINE OR ANY COMPONENT INCLUDING, BUT NOT LIMITED TO, WASH ARMS, RINSE ARMS AND STRAINERS; (6) CONDITIONS CAUSED BY THE USE OF INCORRECT (NON-COMMERCIAL) GRADE DETERGENTS; (7) CORROSION FROM CHEMICALS DISPENSED IN EXCESS OF RECOMMENDED CONCENTRATIONS; (8) COSMETIC DAMAGE, INCLUDING BUT NOT LIMITED TO, SCRATCHES, DENTS, CHIPS, AND OTHER DAMAGE TO THE DISHMACHINE FINISHES, UNLESS SUCH DAMAGE RESULTS FROM DEFECTS IN MATERIALS AND WORKMANSHIP AND IS REPORTED TO JACKSON WITHIN (30) THIRTY DAYS FROM THE DATE OF INSTALLATION; (9) DAMAGE CAUSED BY LABOR DISPUTE; (10) DAMAGES RESULTING FROM IMPROPER CONNECTION TO UTILITY SERVICE; (11) DAMAGES RESULTING FROM WATER CONDITIONS, INADEQUATE OR EXCESSIVE WATER PRESSURE, ACCIDENTS, ALTERATIONS, IMPROPER USE, ABUSE, HANDLING, OVERLOADS, TAMPERING, IMPROPER INSTALLATION OR FAILURE TO FOLLOW MAINTENANCE AND OPERATING PROCEDURES; (12) DISCOLORATION, RUST OR OXIDATION OF SURFACES RESULTING FROM CAUSTIC OR CORROSIVE ENVIRONMENTS, INCLUDING, BUT NOT LIMITED TO, HIGH SALT CONCENTRATIONS, HIGH MOISTURE OR HUMIDITY, OR EXPOSURE TO CHEMICALS; (13) ELECTRIC BOOSTERS, FEED LINES, FLEX HOSE, FUSES, GARBAGE DISPOSALS, OR GAS PILOTS; (14) EXCESSIVE LIME, MINERAL, OR ALKALINE BUILDUP; (15) EXPENSES DUE TO DISCONNECTION, DELIVERY, RETURN AND REINSTALLATION; (16) FAILURE OF ELECTRICAL COMPONENTS DUE TO CONNECTION OF CHEMICAL DISPENSING EQUIPMENT INSTALLED BY OTHERS; (17) FAILURE OF FACILITY WATER HEATER TO MAKE TEMPERATURE; (18) FAILURE TO MAINTAIN WATER HARDNESS LOWER THAN 3.0 GRAINS, PH BETWEEN 7.0 AND 8.5 AND TOTAL DISSOLVED SOLIDS BELOW 250 PPM; (19) FAILURE TO COMPLY WITH LOCAL ELECTRICAL BUILDING CODES; (20) LEAKS OR DAMAGE RESULTING FROM SUCH LEAKS CAUSED BY THE INSTALLER, INCLUDING THOSE AT MACHINE TABLE CONNECTIONS, OR BY CONNECTION OF CHEMICAL DISPENSING EQUIPMENT INSTALLED BY OTHERS; (21) OPENING OR CLOSING OF UTILITY SUPPLY VALVES OR SWITCHING OF ELECTRICAL SUPPLY CURRENT; (22) PERFORMANCE OF REGULAR MAINTENANCE AND CLEANING AS OUTLINED IN THE OPERATOR'S GUIDE; (23) REMOVAL OR REINSTALLATION OF INACCESSIBLE DISHMACHINES OR BUILT-IN FIXTURES THAT INTERFERE WITH SERVICING, REMOVAL OR REPLACEMENT OF THE DISHMACHINE; (24) REPLACEMENT WEAR ITEMS INCLUDING, BUT NOT LIMITED TO, CURTAINS, DRAIN BALLS, DOOR GUIDES, GASKETS, O-RINGS, SEALS, SQUEEZE TUBES, AND BEARINGS; (25) RESIDENTIAL USE; (26) USE WITH UTILITY SERVICE OTHER THAN THAT DESIGNATED ON THE RATING PLATE.