

Gas Equipment Limited Warranty

Dukers warrants its gas equipment to be free from defects in material and workmanship for a period of 12 months. This is the sole and exclusive warranty made by Dukers covering your Dukers brand gas equipment. A claim under this warranty must be made within 12 months from the date of purchase of the gas equipment. Only the gas equipment's original purchaser may make a claim under this warranty. Dukers reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable.

To Make a Warranty Claim:

For warranty inquiries contact the location where you purchased the product:

- Dukers Authorized Equipment Dealer: Contact **warranty@dukersusa.com**. Please have your order number ready.
- Home Depot: Online purchases, 1-800-466-3337 Please have your order number ready.
- Amazon: Contact 1-800-931-8628, **warranty@dukersusa.com**. Please have your order number ready.

Failure to contact the designated service provider prior to obtaining equipment service may void your warranty.

Dukers makes no other warranties, express or implied, statutory or otherwise, and **HEREBY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE.**

This Limited Warranty does not cover:

- Equipment sold or used outside the Continental United States
- Equipment installed by Non Gas Equipment Installer Professional.
- Dukers has the sole discretion on wearable parts not covered under warranty
- Equipment not purchased directly from an authorized dealer
- Equipment used for residential or other non-commercial purposes
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency
- Equipment where the serial number plate has been removed or altered.
- Damage or failure due to improper installation, improper utility connection or supply, and issues resulting from improper ventilation or airflow
- Defects and damage due to improper maintenance, wear and tear, misuse, abuse, vandalism, or Act of God.

Any action for breach of this warranty must be commenced within 12 months of the date on which the breach occurred. No modification of this warranty, or waiver of its terms, shall be effective unless approved in a writing signed by the parties. The laws of the Commonwealth of Pennsylvania shall govern this warranty and the parties rights and duties under it. Dukers shall not under any circumstances be liable for incidental or consequential damages of any kind, including but not limited to loss of profits.